

# **Winter Sports Ticketing Information & FAQ's**

## **General Guidelines for Spectators**

- Bethany Public Schools will be limiting attendance at indoor events to the following numbers based on the State of Oklahoma pandemic color chart for Oklahoma County:
  - Red Level - 10% of Capacity (140 Spectators) - ONLINE TICKETS ONLY
  - Orange Level II - 20 % of Capacity (280 Spectators) - ONLINE TICKETS ONLY
  - Orange Level I - 33% of Capacity (460 Spectators) - ONLINE TICKETS ONLY
  - Yellow Level - 50% of Capacity (700 Spectators)
  - Green Level - No Restrictions
- We will guarantee entry at all attendance levels to parents of our athletes through a voucher system. The parents & siblings with a voucher must purchase their ticket with CASH at the gate (\$5 for adults, \$3 for school aged children). Bethany Passes or OSSAA Passes will be accepted, but you must be a parent or sibling with a voucher to use the pass. Parents will also be required to show a picture ID to verify their voucher when they arrive at the gate.
- The visiting team will have an allotment of tickets reserved that will be pre-sold ONLINE ONLY. A link will be sent to the visiting schools athletic department several days prior to the game. These tickets will be first come, first served and the amount available will be based on the attendance level.
- There will also be a limited number of tickets available to other Bethany spectators that will be pre-sold ONLINE ONLY. A link will be provided at [www.bethanybronchos.com](http://www.bethanybronchos.com) for online tickets. These tickets will be first come, first served and the amount available will be based on the attendance level.
- The gymnasium will be cleared during game nights between certain “sessions”. Make sure you select the correct game when you are purchasing an online ticket. These will be the different “sessions” that tickets must be purchased for:
  - 7th Grade
  - 8th/9th Grade
  - JV Boys & Girls
  - Varsity Girls
  - Varsity Boys

## **Frequently Asked Questions Regarding COVID Regulations**

### **Question - How far before game time can I enter the gym?**

*Answer - The gym will open at least 10 minutes before game time, but not more than 20 minutes before. We will have a large sign on the sidewalk in front of the gym that we will change to say “Gym Open” once we are opening the doors. Please stay in your car until that time.*

### **Question - Do I have to purchase a ticket online before the game to get in?**

*Answer - Yes, all tickets MUST be pre-purchased ONLINE. There will be no cash ticket sales at the gate unless we return to Yellow or Green levels. The only exception is if you are a parent or younger sibling of a Bethany Athlete playing in the game or cheering at the game in which case you will receive a voucher to purchase a ticket at the door.*

**Question - If I purchase an online ticket to a game and then the gym gets cleared can I come back in to the next game with my original ticket?**

*Answer - No, the online tickets are good for one session only. Make sure you are purchasing the ticket for the correct game/session. We apologize for this inconvenience, but the current system doesn't allow us to accept tickets that were previously used and revenue to help operate the facility is needed when attendance is limited.*

**Question - Can I wait in the hallway for my child after the game?**

*Answer - No, once the game is over we will immediately begin clearing the gym. Please wait outside on the sidewalks or at your vehicle to talk with your athlete after the game.*

**Question - How do I know if a game will start on time?**

*Answer - Check [www.bethanybronchos.com](http://www.bethanybronchos.com) for accurate start times the day of the game. Once at the game wait in your car until the sign displaying "Gym Open" is set up outside the entrance on the sidewalk. Please do not approach the gate until that big sign has been displayed. If a game runs late we will provide ample time for the gym to be cleared and spectators for the next game to enter.*

**Question - Are there student tickets available to the games?**

*Answer - Currently the only tickets available for non-family members are the \$5 general admission tickets sold online. Students are welcome to purchase those tickets and attend a game if they are available. Availability can be checked at [www.bethanybronchos.com](http://www.bethanybronchos.com).*

## **Frequently Asked Questions Regarding Immediately Family Vouchers**

**Question - How do I use the voucher to get into the game?**

*Answer - You will show your picture ID for any adults (or a Bethany Sports Pass) to verify your name to the listing of parents & siblings generated by the athletic department. Once your name is verified on the list you can purchase your ticket and enter the game. Please ensure your athlete has filled out the family ticket request form that their coach gave them.*

**Question - Can siblings of the athlete get in with our family voucher?**

*Answer - Yes, as long as their name is turned in by the athlete ahead of time and their name is listed on the family voucher list that is located with the gatekeeper.*

**Question - Do I need to buy an online ticket to use with my voucher?**

*Answer - No, DO NOT buy an online ticket. If you have a voucher we are already including you in our capacity count for the facility. If you then purchase an online ticket you would be taking up an extra spot in the capacity, so you should purchase your ticket at the gate with cash.*

**Question - Can we use the voucher for other family members or friends?**

*Answer - No, the family voucher is good for two parents and any younger siblings living in the athlete's household. If an athlete lives with one parent and has other parents in another household they are encouraged to speak to their coach about a solution.*

**Question - If my child is playing in the varsity girls game can I stay and watch the varsity boys game?**

*Answer - No, the gymnasium will be cleared between varsity games. Your family voucher is only good for the game your child is participating in. You are welcome to purchase an online ticket to the boys game if any are available by using the online ticket link at [www.bethanybronchos.com](http://www.bethanybronchos.com).*

**Question - Can I use my Bethany All Sports Pass for entry with my voucher?**

*Answer - Yes, once your identity is verified by the gatekeeper you can either purchase a ticket with cash or use a pass for entry. We will accept Bethany All Sports Passes, Bethany Student Sports Passes, or OSSAA Passes.*

**Question - We have older siblings in our family that are over 18 years old can they get in with our family voucher?**

*Answer - No, the voucher is for two parents and younger siblings. Anyone 18 years and older can purchase an online ticket if any are available by using the online ticket link at [www.bethanybronchos.com](http://www.bethanybronchos.com).*